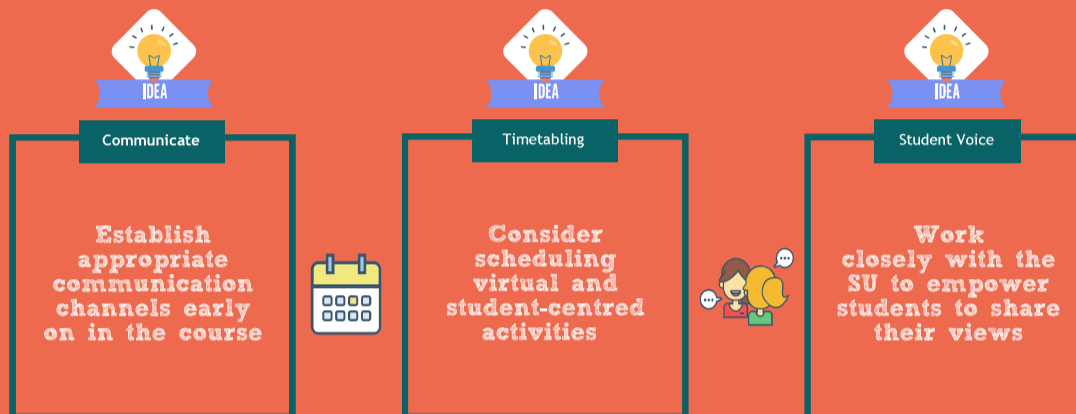


# SATISFACTION



## Satisfaction with Course Management

The day-to-day management and organisation of a course requires an effective timetable and clear two-way communication, with the course team explaining ongoing developments to students and listening to student views.



## Satisfaction with Course Planning

A well-planned course requires constructive alignment of assessment and all resources. Students need to understand how and why they will be assessed and that course resources will be accessible when they need them.



## Transactional Satisfaction

Students who regard their university experience as a transaction will value actively participating in a well-planned and managed course.



### References



Produced by the Centre for Learning & Teaching

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